

Bedside Caregiver Training

Spacelabs SafeNSound 5.x – Enterprise Software

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It is recommended that you review the Operations and Service Manuals in conjunction with viewing these materials.

All data shown in this video is from Spacelabs' simulation program and is not actual patient data.

Specifications subject to change without notice.

© 2021 Spacelabs Healthcare 35301 SE Center Street, Snoqualmie, WA 98065 T +1 425 396 3300 | +1 800 287 7108

www.spacelabshealthcare.com

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Menu Navigation

1. Dashboard

Primary tab, used to manage patients, communication, and notes

2. My Patients

Contains assigned patients being monitored within the facility(s)

3. Messages

Communicate with staff via Messages

4. Staffing

Assign Caregivers with current patients

5. Bedside

Allows caregiver to admit, discharge, transfer, and manage patient location

6. Archive

Reference patient information from a prior visit

7. Clinical Insights

Provides Daily Rounding & Device Tracking reports

8. Support

Chat with SafeNSound support team

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1	Role: Caregiver Caregiver User				
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What is SafeNSound Bedside?



SafeNSound Bedside manages monitoring devices and patient locations through device and patient scanning, while staying in sync with Central Monitoring. This speeds up the assignment process and makes information sharing more accurate.





How to get started?



Open SafeNSound on any bedside computer with a barcode scanner connected to it. SafeNSound can also be accessed by mobile app on a smart device when applicable.

Device Location	
	. –
Scan Device iD	
Device	





To assign a device to a patient, first scan the Spacelabs Device ID on the front of the device.

Device	Location
71	+ 🔳
Scan D	evice ID
Device	
Scan or Enter SafeN	





If a patient is already admitted to the device, disassociate the previous patient. If no patient is associated, you can scan the patient ID band to admit the new patient.

	Device		Location	
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Once scanned, confirm the patient details and select the patient's current bed location by typing in the bed field.

*If integrated with the hospital's registration system the room number may automatically appear but should be validated by the clinician.







Click Associate Device to finalize the association and notify Central Monitoring on the new patient.

Auto Assignment By default this is toggled on. This assigns the patient to the scanning caregiver in Staff Assignment. If toggled off, the patient will not be assigned to the scanning caregiver and will require assignment manually.

Clear Data and Settings By default this is toggled on. This feature is only on the Bedside Monitor Associate Device screen. You will need to deselect to keep existing vital sign data on the bedside monitor.

*Workflows may differ between bedside monitors and telemetry and organizations with or without central monitoring units.

Telemetry Device



Bedside Monitor





Transferring Devices



When transferring from one device to another simply scan the new device and submit the assignment request.

For example, a patient transfers from a Telemetry Device to Bedside Monitor or one permanently assigned Transmitter to another permanently assigned Transmitter.





Removing Devices



To disassociate a device from a patient, scan the Spacelabs Device ID on the device (Transmitter or Bedside Monitor).

For Bedside Monitor disassociation you can use the Discharge and Standby feature, if available.

*Using this feature will remove the patient from SafeNSound within 5 minutes





Removing Devices



Click disassociate device (in the SafeNSound application) to notify Central Monitoring of the patient discharge.

*For Bedside Monitor disassociation you can use the Discharge and Standby feature, if a vailable.

Discharge within the SafeNSound application



Discharge Bedside Monitor (if available)







Location management allows you to quickly sync a patient's location with Central Monitoring without a phone call.





Select your patient or search for other patients in the search area.





Select the patient's temporary location or select 'New Bed' to select the bed the patient is moving to.







That's it! Everything is up-to-date with no phone calls or distractions.





When your patient returns to their bed, simply select Location and the corresponding room or select the Location card at the top of the patient Overview page.





An update question will prompt you if that user has returned, select **End**. Monitor Technicians have access to updating the Patient's Location as well.

	301 - Doe	, Jasmine	!					(
2242					+ Atrial Flutter Sinus F	Rhythm 2nd Degree	e Type 1	
	302 - Doe,	, A468					Checke	d on patient via camera
ED36					+ Atrial Fibrillation Sin	nus Bradycardia Sin	us Rhythm Ve	entricular Fibrillation
	307 - Doe	, Tessa			Oialysis 04:06:07			Desaturation alarm
				9 30	7 - In Dialysis	End		
301T					+ Paced Rhythm Sinus	s Rhythm		
	316 - Doe,	, Brittney	1					Alarm resolved





Dashboard

1. My Patients

Contains assigned patients being monitored within the facility(s)

2. Bedside Scanning

Allows caregiver to admit, discharge, transfer, and manage patient locations

3. Customizable Screen

Option for each user to customize their Dashboard/ Main Screen

4. Search Function

Quickly find a patient





Dashboard: Customized Screen

Custom Layout Options

Allows the user to customize their dashboard view

To Access Customized Layout

- 1. On the Dashboard, click on the ellipsis (located on the far right-hand side of the screen)
- 2. Layout opens, select user's preferred options
- 3. Click Save





Dashboard: My Patients

Rhythm Interpretation
 Pulled from last
 Approved ECG strip or
 manually entered using
 the symbol

2. Alarms & Tasks

- Saved Events
- > Alarms
- ICSC Report

3. Indicators

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- Yellow = Patient has a Pacemaker
- Blue = Patient utilizingSPO2 on Telemetry Transmitter
- Purple = DNR



Messaging Staff

Select the Messenger Icon on the left.

- Message staff associated to a specific patient
 *This is based off Staff Assignments.
- Message a specific Staff Member
- Receive SafeNSound Update Messages
- Communicate with SafeNSound Support





Archive Tab

The archive tab is used when searching for patient data from a prior visit.

- Each patient has their history saved and viewable from a single review window.
- Data including saved waveforms can be stored for up to two years.
- Waveform data that has not been saved by a clinician remains for two weeks.

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Help & Support Tab

Support Feature

- Located at the bottom left of the menu is the Support icon.
- Type in your question and communicate with our SafeNSound Support bot

* Follow organization's policy to report any issues





Patients

Caregiver Patient Assignment

- Select your Patient(s) assignment for your shift by selecting each Check Box.
 - This will assign you as the caregiver and will direct incoming from the monitor tech to your device.

Note: There are several ways to assign a patient to a caregiver. You will see under the device association and staffing assignment, different methods.

*** Follow hospital policy as the staffing process may be done manually or with integration from the EMR.





Navigating the Patients Tab

Patients Tab

Select Hospital and Unit

- Represents all monitored patients from a Facility to individual Department level view.
- Allows the Monitor Technician to manage any combination of patient assignments specific to their needs by conveniently assigning and unassigning patients from the user's Dashboard.

Select Patient Assignment

- Selecting the patients listed, can be done by individually checking each box, or selecting a department to check all patients.
- Taking ownership of a patient(s) will place the patient(s) on the specific user's dashboard.

*If a nother user has ownership of this patient, it will take the patient assignment from their dashboard, placing the patient(s) on your dashboard.

**This does not move the patient(s) on the central monitors.





Managing a Patient - Overview Tab

1. Heart Rate Trend and Vitals

- Manually entered or integrated with EMR
- Lowest and Highest heart rate shown for each hour

2. Quick Links +

Conveniently access Reports, Notes, and manually update patient's Vitals, MEW Score, and Location.



3. Pending Alarms/Saved Events Use the right and left arrows to review Pending Alarms throughout the timeline.





Managing a Patient - Overview Tab

Patient Cards

- 1. Latest Vitals
- 2. Saved Events
 - Saved ECG events by Monitor Tech, pending RN approval
- 3. Current Location
 - Locations Update; customizable
- 4. Alarm Review
 - Pending arrhythmia review; customizable
- 5. MEW Score
 - Modified Early Warning Score
- 6. 24 Hour Heart Rate
 - Highest and lowest HR in 24 last hours
- 7. Code Status

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- Can be manually entered or pulled from the EMR
- 8. Time Monitored
- 9. Monitored Orders
 - > Tele Orders from EMR



Managing a Patient - Waveforms

Waveforms: Scale Changes

Change the size of the patient's waveform for better viewing.

- To change the size of the waveform, click on "mm/mV" The options include: 0.25x, 0.5x, 1x (normal), 2x and 4x in size.
- When the strip is selected in the 6 second format, it will save in standard 10mm/mV size.



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Managing a Patient - Waveforms

Select Patient

Select Waveforms Tab

To Navigate Waveforms

- Select either the single arrow right or left (44 Second Navigation or 1 page), the double arrows right or left (30 Minute Navigation), or +/- 3 seconds
- 2. You may also click within the navigation to go to a point in time.
- 3. Use the right and left arrows to review Pending Alarms
- 4. Click waveform feeds On/Off
- 5. Option for Strip or Compress view







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Managing a Patient - Waveforms

Save a Waveform

- 1. Scroll over the desired waveform.
- 2. A light blue snip-it a rea will appear
- 3. Click the waveform to open a snapshot.
- 4. Select the caliper icon and desired parameter measurement.
- Click and drag in the desired area of the waveform to measure the beat. (Scroll over the caliper line to drag and change the measurement)
- 6. Continue to add PR, QRS, RR, QT measurements.
- 7. Select the appropriate Rhythm Interpretations by clicking in the Rhythm Interpretation field and selecting the appropriate Rhythm Interpretation.
- 8. Type a note or flag the waveform, if necessary, by clicking the flag icon.
- 9. Select Save.

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Managing a Patient - Waveforms

Locking Calipers

- 1. Place the caliper.
- 2. Hover over the caliper measurement.
- 3. Note the pointing finger Click
- 4. You can now drag the locked caliper throughout the strip.
- To stop, place caliper in the correct position on the waveform and click away from area

 – the caliper will remain where it was placed.

Adjusting Calipers

- 1. To adjust or re-do a caliper, click the caliper icon you want to re-do or replace.
- 2. Drag and drop caliper on another portion of the waveform.
- 3. Original measurement will disappear and the new one will remain.



Flagged Events

Monitor Tech or Clinician may designate an important event with a Flag.

- Some example use cases include:
 - A patient event that influences monitoring
 - A tool used during hand-off between caregivers as a reminder of important events.
 - Physician visits
 - Unanticipated changes or important user specific communication
- ➢ Mark the flag before saving the strip.
- A Flagged event report is available for all flagged events





Managing a Patient - Waveforms

Saved Events – How to Approve

*Typically, RN will approve the Saved Strip created by the Monitor Tech. Caregiver can find the Saved Events in the Saved Events Tab or in the Tasks bar as a Pending Event to Approve.

- 1. Click on any patient
- 2. Click on the Saved Events tab.
- 3. Selectany saved event marked Pending
- 4. Click Approve

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- 5. To approve multiple saved events, click **Select All**,
- 6. Then click Approve.
- 7. Locate a specific Saved Event by using the search box.

EMR Waveform Integration Process

- If EMR Waveform Integration is in place, the document will be saved to a PDF automatically and sent to the EMR.
- A Print button is available if a physical copy of the saved event is needed.



Managing a Patient - Waveforms

Approved Saved Events

- Saved Events that have been approved will be marked with an approval seal and the username of the approver.
- Notice the Saved Event for Sinus Rhythm has an approval seal in the top right corner of the saved event.





Managing a Patient-Alarm Review

The Alarms and Tasks icon collects all the Alarms that require evaluation when Alarm Review is utilized. This helps critical alarms stand out for proper review and documentation.

*Specific alarms are collected based on organizational policy





Managing a Patient – Alarm Review

1. Select Patient

2. Select Alarms Tab

- Each individual alarm is displayed for that specific patient.
- Search functionality to find specific patient alarm.
- Three Tabs:Limit Alarms, General Alarms, Parameter Changes.
- Selected Alarm strip can be measured with calipers and saved.





Managing a Patient – Vitals Tab

1. Select Patient

2. Select Vitals Tab

- Chronological view of the patient's automated or manually entered values for HR, Resp, SpO2 and Blood Pressure
- Graph & Trends visual representations
- SpO2 is also displayed as a histogram
- Click the waveform to see the vitals up to every second of data
- View data from a specific period by utilizing the Custom calendar

3. Data Resolution

- ➢ Decide the resolution of patient vitals by Beat2Beat[™], or 1-minute intervals.
- Beat2BeatTM displays the highest resolution of vital data being generated from the monitoring device.

4. Waveform Link

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 Click "Waveforms" to quickly move to the waveforms tab



Managing a Patient

Timeline Tab

Retros pective view of patient monitoring events. This includes the following icons:

- Identify previous calls and quick messages
- Cardiac history icon: display of documented rhythm interpretations
- Note manually documented for the specific patient
- ŧ
- Change to the patient's status (DNR, SpO2, etc.)
- ۲
- Items that were manually red flagged from the Monitor Tech or Caregiver

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Allows identification of staff assignments for a specific patient

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Contact Information

Technical Support: 1-800-522-7025 Available 24 hours a day and 7 days a week.

Field Service Engineer:	
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Clinical Education Consultant:

Sales Representative:

